



Glasgow International Comedy Festival Terms & Conditions

GLASGOW INTERNATIONAL COMEDY FESTIVAL WEBSITE USE

Welcome to the Glasgow International Comedy Festival website or mobile properties, including related applications (collectively, this "Website"). This Website is provided to assist customers in gathering information regarding our programme, searching for events and booking tickets for events that are organised by Glasgow International Comedy Festival and for no other purposes. If you continue to browse and use this website, you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy govern Glasgow International Comedy Festival's relationship with you in relation to this website. If you disagree with any part of these terms and conditions, please do not use our website.

The term 'Glasgow International Comedy Festival', 'GICF', 'us' or 'we' refers to the owner of the website whose registered office is 19 Rutland Square, Edinburgh, EH1 2BB. Our company is registered in Scotland and our registration number is SC729692. The term 'you' refers to the user or viewer of our website.

The use of this website is subject to the following terms of use:

- The content of the pages of this website is for your general information and use only. It is subject to change without notice.
- Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.
- Your use of any information or materials on this website is entirely at your own risk, for which we shall not be liable. It shall be your own responsibility to ensure that any products, services or information available through this website meet your specific requirements.
- This website contains material which is owned by or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance and graphics.
- Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions.
- All trademarks reproduced in this website which are not the property of, or licensed to, the operator are acknowledged on the website.
- Unauthorised use of this website may give rise to a claim for damages and/or be a criminal offence.
- From time to time this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).
- Your use of this website and any dispute arising out of such use of the website is subject to the laws of England, Northern Ireland, Scotland and Wales.

TERMS AND CONDITIONS FOR THE SALE OF TICKETS

The following terms and conditions form a legally binding agreement between you and Glasgow International Comedy Festival Ltd. for the use and sale of tickets. By purchasing a ticket, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions.

Tickets for events within Glasgow International Comedy Festival are sold through the various ticketing platforms on behalf of the artists and are subject to the conditions applicable to the venue where the event is presented and the platform the ticket is purchased from. The central box office for GICF is provided by See Tickets and their terms & conditions can be found at www.seetickets.com

1. CONDUCT

1.1. In addition to complying with the applicable Terms and Conditions set out by the ticketing platform you purchase from and the venue you attend, you are also required to read and comply with our Code of Conduct.

1.2. Please read the Code of Conduct carefully. By purchasing a ticket(s) you:

1.2.1. certify that you have read, understood and accepted the Code of Conduct;

1.2.2. agree to be bound by and to comply with the Code of Conduct;

1.2.3. agree to share the Code with other members of your party;

1.2.4. confirm that anyone else that you purchase tickets for, has also read and agreed to comply with the Code of Conduct.

1.3. Failure to comply with the Code of Conduct may result in you, and all those attending the event with you, being denied entry or being required to leave the venue at any point without refund or compensation.

1.4. Failure to produce proof of identity or age may result in refused entry or require you to leave the venue.

1.5. Obstructing aisles, exits, entrances, staircases or congregating in non-designated areas may be grounds for your removal from the venue.

1.6. No refunds will be given to ticket holders who are refused entry or ejected due to their own behaviour as referred to in the Code of Conduct and above.

2. REFUNDS

2.1. Please refer to the refunds policy in the terms and conditions set out on the ticketing platform you purchase your tickets from. This can vary from provider to provider.

2.2. Registrations fees are non-refundable.

2.3. Show Cancellations due to COVID19

Where an event is cancelled or changed demonstrably due to COVID19, the policy of the ticketing platform the ticket has been purchased from will prevail.



3.CHANGES TO THE EVENT

3.1. Glasgow International Comedy Festival reserves the right to make changes to our published programme where reasonably necessary.

4. RESALE OF TICKETS

4.1. You may not resell or transfer a ticket if prohibited by law. Any resale or transfer (or attempted resale or transfer) of a ticket in breach of the applicable law is grounds for seizure or cancellation of that ticket, and no refund or exchanges will be made on that ticket afterwards.

5.FORCE MAJEURE

5.1. For the purposes of these Terms and Conditions, 'Force Majeure' means any cause beyond our control including, without limitation, act of God, war, insurrection, riot, civil disturbances, acts of terrorism, fire, explosion, flood, theft of essential equipment, malicious damage, strike, lockout, weather, third party injunction, national defence requirements, acts or regulations of national or local governments. We will not be liable to you for failure to perform any obligation under these Terms and Conditions to the extent that the failure is caused by Force Majeure.

6. GLASGOW INTERNATIONAL COMEDY FESTIVAL PRIVACY POLICY

6.1. Any personal information you provide on our website will be used in accordance with our Privacy Policy.

